



## U.S. Consumer Product Safety Commission – Recall Alert

**Recall Date:** July 25, 2013

### **Lennox Hearth Products Recalls Fireplaces Due to Risk of Gas Leak and Fire Hazard (Recall Alert)**

WASHINGTON, D.C. - *Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

#### **Recall Summary**

**Name of Product:** Lennox and Superior gas fireplaces

**Hazard:** Defective fireplace gas connectors can leak, posing a fire hazard.

**Remedy:** Replace

**Consumer Contact:** Lennox Hearth Products at (800) 299-0027 from 8 a.m. to 4 p.m. CT Monday through Friday.

#### **Recall Details**

**Units:** About 11,500 in the United States and 1,800 in Canada

**Description:** This recall involves natural gas or propane Lennox and Superior brand fireplaces with the following model and serial numbers. Lennox model numbers include ELDV, LDV, MLBV-40, MLDVT, MPB, MPD, MPDP, RHAP54, and SYM. Superior model numbers include SDV, SLDVT and SLBV. Serial number have 10 digits starting with 6412D4, 6412E4, 6412F4, 6412G4, 6412H4, 6412D7, 6412E7, 6412F7, 6412G7 or 6412H7. The model, serial number and the Lennox or Superior brand names are printed on the rating plate located in the control box area of the fireplace.

**Incidents/Injuries:** Lennox Hearth Products has received eight reports of gas connectors leaking in fireplaces. No injuries have been reported.

**Remedy:** Consumers should immediately stop using the recalled gas fireplaces, turn off the gas to the fireplace and contact Lennox Hearth Products for a free inspection and replacement of the leaking gas connector. Lennox Hearth Products and its distributors are contacting purchasers directly.

**Sold at:** Fireplace stores and by HVAC retailers and installers nationwide from April 2012 through December 2012 for between \$1,200 and \$9,000.

**Manufacturer:** Lennox Hearth Products, of Nashville, Tenn.

**Manufactured in:** United States

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on [SaferProducts.gov](http://SaferProducts.gov).

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@OnSafety](https://twitter.com/OnSafety) or by subscribing to CPSC's [free e-mail newsletters](#).

## **Photos**

Photos will display in a slideshow at the top right of the recall.



Photo 1 Caption: ELDV model fireplace



Photo 2 Caption: LDV model fireplace



Photo 3 Caption: MLBV model fireplace



Photo 4 Caption: MLDVT model fireplace



Photo 5 Caption: MPB model fireplace



Photo 6 Caption: MPD model fireplace



Photo 7 Caption: MPDP model fireplace



Photo 8 Caption: RHAP54 (Rhapsody) model fireplace



Photo 9 Caption: SDV model fireplace



Photo 10 Caption: SLDVT model fireplace





## **Right Rail:**

Box #1 ([This box does not change](#)):

### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Box #2 ([This box does not change](#)):

### **Media Contact**

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: [View CPSC contacts for specific areas of expertise](#)

Box #3: ([This box does not change](#)):

### **Stay Connected**

CPSC Social Media icons

Box #4: ([This box in design, but not yet implemented](#)):

### **Report an Unsafe Product**

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

Additional Boxes: ([These boxes in design, but not yet implemented](#)):

In the future, CPSC plans to add automated safety tips and safety resource boxes to all recalls based on the high-level product category that this product falls in.

Examples of high-level product categories are Toys, Baby Products, Sports Equipment, etc.