



# INSTALLATION AND OPERATION INSTRUCTIONS

## 36" ELECTRIC FIREPLACES

36" Electric Fireplaces  
P/N 901309-00 Rev. A 06/2025

### MODELS

IHPET2036

ERT2036

LUNARIS36



**INSTALLER:** Leave this manual with the appliance  
**CONSUMER:** Retain this manual for future reference

**INSTALLATEUR :** Laissez cette notice avec l'appareil.  
**CONSUMMATEUR :** Conservez cette notice pour consultation ultérieure.

### FOR YOUR SAFETY

**DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.**

IHP electric fireplaces are designed for use as a decorative appliance and/or as a supplemental heater. They are not intended for continuous use as a primary heat source.

These electric fireplace heaters are rated at 120V and 240V.

- 120V provides 1,500W / 5,000 BTU
- 240V provides 3,000W / 10,000 BTU

This manual will enable you to obtain a safe, efficient and dependable installation and operation of your electric fireplace. Please read and understand these instructions before beginning your installation.

Do not alter or modify this fireplace or its components under any circumstances. Any modification or alteration of the fireplace system, including but not limited to the fireplace and accessories, may void the warranty, listings and approvals of this system and could result in an unsafe and potentially dangerous installation.

*A French manual is available upon request. Order P/N 901309-01  
Ce manuel d'installation est disponible en français, simplement en faire la demande. Numéro de la pièce 901309-01.*



Report # 2048831

## IMPORTANT SAFETY AND WARNING INFORMATION

READ THIS MANUAL IN ITS ENTIRETY AND UNDERSTAND THESE RULES TO FOLLOW FOR SAFETY.

### WARNING

If the information in this manual is not followed exactly, an electrical shock or fire may result causing property damage, personal injury or loss of life.

### IMPORTANT

Before starting your fireplace installation, read this installation and operation manual very carefully to ensure you understand it completely and in entirety. Failure to follow these instructions may result in a possible electric shock, fire hazard and/or injury or property damage and will void the warranty.

### CAUTION

Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.

### IMPORTANT

These fireplaces are designed as supplemental heaters. Therefore, it is advisable to have an alternate heat source when installed in a dwelling.

### IMPORTANT

Cold climate installation recommendation: when installing this fireplace against a non-insulated exterior wall or chase, it is mandatory that the outer walls be insulated to conform to applicable insulation codes.

### WARNING

This product can expose you to chemicals including Carbon Black, which is known to the State of California to cause cancer, and Bisphenol A (BPA), which is known to the State of California to cause birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

### WARNING

To prevent contact with sagging or loose insulation, the appliance must not be installed against vapor barriers or exposed insulation. Localized overheating could occur and a fire could result. Insulation and a vapor barrier should be placed a minimum of 2 inches from the appliance.

### CAUTION

This appliance is mounted on rubber feet. The purpose of these feet is to ensure adequate air circulation beneath the fireplace. Do not remove these feet. Do not install the fireplace directly onto a carpet, rug, furniture or similar surfaces, which could hinder or block the airflow.

TO PREVENT A POSSIBLE FIRE, DO NOT BLOCK AIR INTAKES OR EXHAUSTS IN ANY WAY. DO NOT USE NEAR SOFT SURFACES, LIKE A PILLOW, WHERE OPENINGS MAY BECOME BLOCKED.

THIS APPLIANCE MAY BECOME HOT WHEN IN USE. TO AVOID BURNS, DO NOT LET BARE SKIN TOUCH HOT SURFACES. KEEP COMBUSTIBLE MATERIALS, SUCH AS FURNITURE, PILLOWS, BEDDING, PAPERS, CLOTHES AND CURTAINS AT LEAST 3 FEET (1 METER) FROM THE FRONT OF THIS APPLIANCE.

DO NOT OPERATE ANY HEATER WITH DAMAGED WIRING OR CONNECTORS, OR AFTER THE APPLIANCE MALFUNCTIONS, OR IF IT HAS BEEN DROPPED OR DAMAGED IN ANY WAY.

ANY REPAIRS TO THIS FIREPLACE SHOULD BE PERFORMED BY A QUALIFIED SERVICE TECHNICIAN.

UNDER NO CIRCUMSTANCES SHOULD THIS FIREPLACE BE MODIFIED. PARTS HAVING TO BE REMOVED FOR SERVICING MUST BE REPLACED PRIOR TO OPERATING THE FIREPLACE AGAIN.

DO NOT USE THIS APPLIANCE OUTDOORS. DO NOT EXPOSE FIREPLACE TO THE ELEMENTS (SUCH AS RAIN, ETC.).

THIS APPLIANCE IS NOT INTENDED FOR USE IN BATHROOMS, LAUNDRY AREAS OR SIMILAR INDOOR LOCATIONS. NEVER LOCATE THIS APPLIANCE WHERE IT COULD FALL INTO A BATHTUB OR OTHER WATER CONTAINER.

DO NOT RUN ELECTRICAL WIRING OR POWER CORD UNDER CARPETING. OR COVER WITH THROW RUGS, RUNNERS OR SIMILAR MATERIALS.

FOR 120 VAC POWER CORD AVOID THE USE OF AN EXTENSION CORD BECAUSE THE EXTENSION CORD MAY OVERHEAT AND CAUSE A RISK OF FIRE. HOWEVER, IF YOU HAVE TO USE AN EXTENSION CORD, THE CORD SHALL BE NO. 14 AWG MINIMUM SIZE AND RATED NOT LESS THAN 1800 WATTS, 15 AMPS. THE EXTENSION CORD MUST BE A THREE CONDUCTOR SHEATH CABLE WITH GROUNDING TYPE PLUG AND CORD CONNECTION.

THIS APPLIANCE HAS HOT AND ARCING OR SPARKING PARTS INSIDE. DO NOT USE IT IN AREAS WHERE GASOLINE, PAINT OR FLAMMABLE LIQUIDS ARE USED OR STORED.

THIS FIREPLACE SHOULD NOT BE USED AS A DRYING RACK FOR CLOTHING, NOR SHOULD CHRISTMAS STOCKINGS OR OTHER DECORATIONS BE HUNG NEAR IT.

USE THIS APPLIANCE ONLY AS DESCRIBED IN THIS MANUAL. ANY OTHER USE IS NOT RECOMMENDED BY THE MANUFACTURER AND MAY CAUSE A FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS.

IF APPLIANCE IS TO BE DISCONNECTED, TURN OFF CONTROLS FIRST.

DO NOT INSERT OR ALLOW FOREIGN OBJECTS TO ENTER ANY VENTILATION OR EXHAUST OPENING, AS THIS MAY CAUSE AN ELECTRIC SHOCK, FIRE, OR DAMAGE TO THE APPLIANCE.

SAVE THESE INSTRUCTIONS.

## CONGRATULATIONS!

In selecting this Innovative Hearth Products (IHP) electric fireplace, you have chosen the finest and most dependable fireplace found anywhere. A beautiful and prestigious addition to the finest homes.

Please read and carefully follow all of the instructions found in this manual. Please pay special attention to the safety instructions provided in this manual. The instructions included here will assure that you have many years of dependable and enjoyable service from your product.

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**Please read and understand these instructions before installing, operating, or servicing this product.**

## PACKAGING LIST

This assembled Electric Room Heater is packaged with:

- One accessory package located in the firebox, containing;
  1. One Installation and Operation Manual.
  2. One Remote Control.

## INTRODUCTION

**This Electric Fireplace is designed for residential applications to be framed in as a zero clearance fireplace.**

**This appliance has been tested in accordance with UL 2021 and CSA 22.2 No.46-13 standards.**

**Installation must conform to local codes. In the absence of local codes, electrical wiring and grounding must comply with the National Electrical Code ANSI/ NFPA 70 - latest edition. In Canada, the current CSA C22-1 Canadian Electrical Code - latest edition.**

## GENERAL INFORMATION

### Power Supply Wire Specifications

**120 Volt, 60 Hz, 1500 Watts:**

(ref. **Page 11**)

**Hard Wire Connection** - Use two conductor, non-metallic sheath cable with ground wire (total three wires) for the incoming power supply. The wire used must conform to local and national electrical codes for the specified power consumption rating. See **Table 1**.

**240 Volt, 60 Hz, 3000 Watt:**

(ref. **Page 10**)

Use three conductor, non-metallic sheath cable with ground wire (total four wires) for the incoming power supply. The wire used must conform to local and national electrical codes for the specified power consumption rating. See **Table 1**.



## WARNING

**Do not install or operate this fireplace through a switch wired in the 120 VAC or 240 VAC circuits.**

## Power Supply Wire Gauge

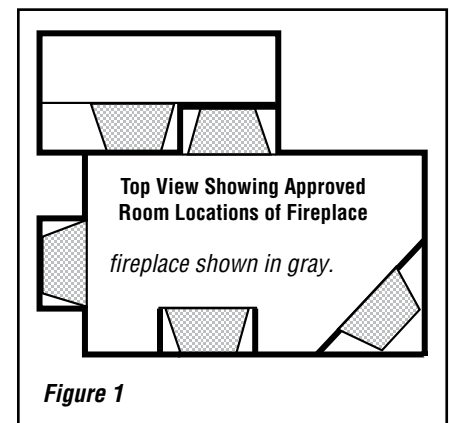
Voltage	Wire Gauge	Fuse
120 V	14 GA.	15 AMP
240 V	14 GA.	20 AMP

**Table 1**

## LOCATING YOUR IHP ELECTRIC FIREPLACE

Your new fireplace may be installed into existing framing or built into a wall (see **Figure 1**).

When choosing a location for your new fireplace, ensure that the general instructions are followed. Also, for the best effect, install the fireplace out of direct sunlight and away from overhead lighting. See **Figure 1**.



**Figure 1**

## TOOLS AND BUILDING SUPPLIES NORMALLY REQUIRED

### TOOLS:

Phillips Screwdriver  
7/16" Socket Drive  
Hammer  
Saw And/or Saber Saw  
Level  
Measuring Tape  
Plumb Line  
Electric Drill And Bits  
Pliers  
Square  
Gloves

### BUILDING SUPPLIES:

Framing Materials  
Wall Finishing Materials  
Caulking Materials  
(noncombustible)

**IMPORTANT NOTE:** This fireplace system is not difficult to install. However, in the interest of safety, it is recommended that the installer be a qualified or certified "tradesman" familiar with commonly accepted fireplace installation and safety techniques as well as prevailing local codes.

FRAMING SPECIFICATIONS

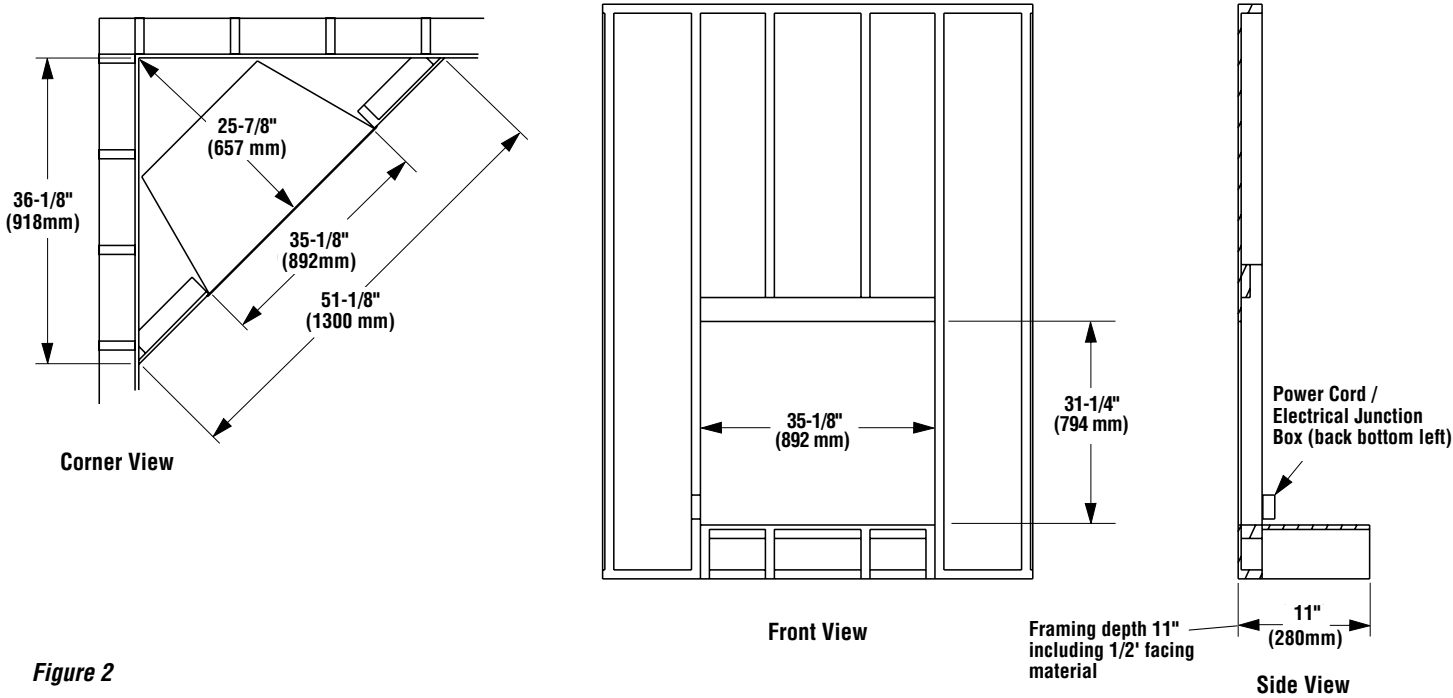


Figure 2

FIREPLACE SPECIFICATIONS

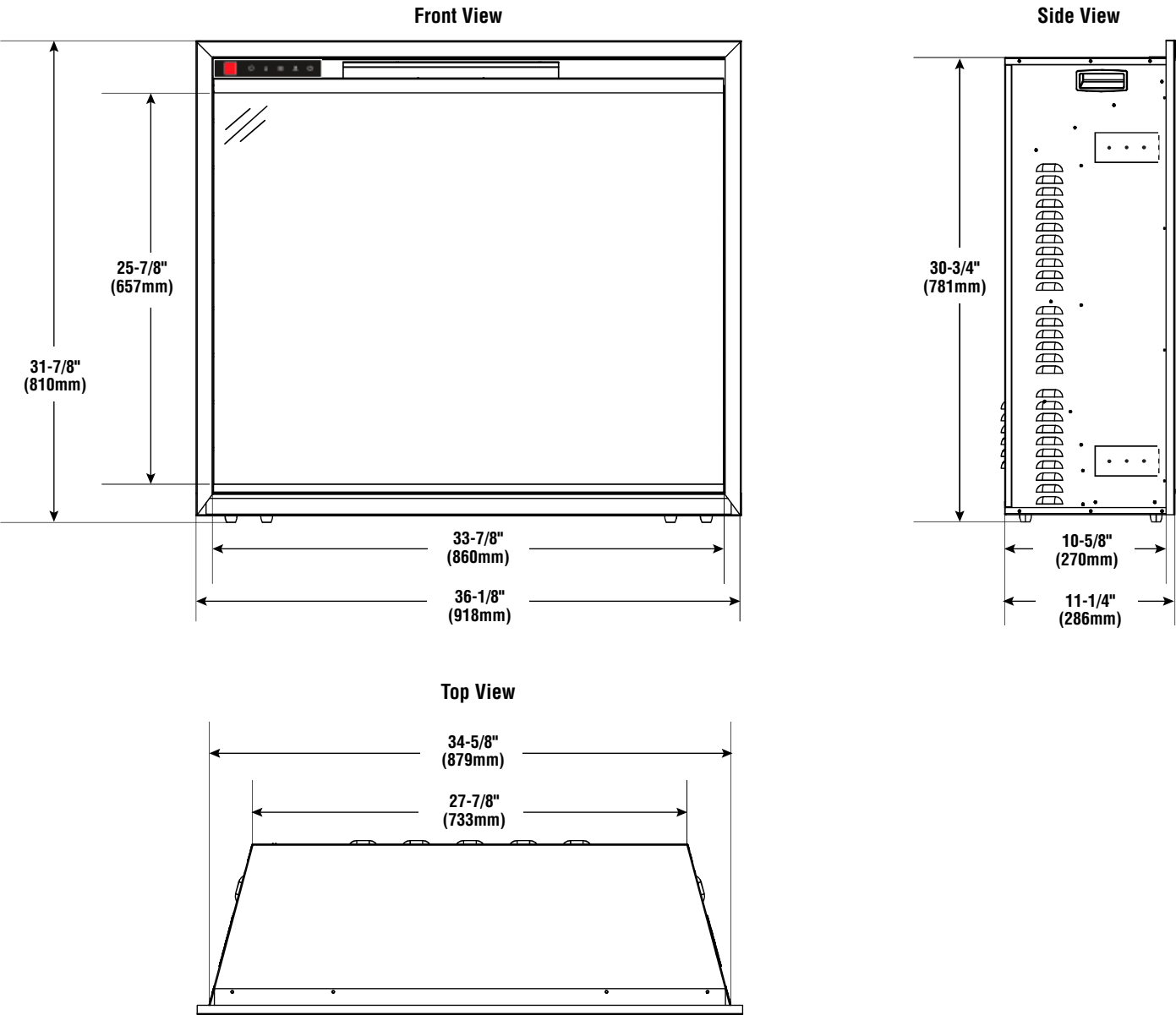


Figure 3

## FIREPLACE SPECIFICATIONS

### 36" MODEL:

Model: IHPET2036

Description: Electric Fireplace,  
36" Radiant  
Shipping Weight: 75 lb.'s (34 kg)

#### Packaging:

39.8" W X 14.57" D x 34.65" H  
(1011 mm x 370 mm x 880 mm)  
11.63 cu. ft.

#### Power Requirements:

(120 Volt, 60 Hz.)  
Rated Wattage - 1500 Watts  
Amperage - 13.33 Amps  
(240 Volt, 60 Hz.)  
Rated Wattage - 3000 Watts  
Amperage - 12.5 Amps  
(120V) 5,000 BTU/HR  
(240V) 10,000 BTU/HR


## MINIMUM CLEARANCES TO COMBUSTIBLES

This appliance is a zero-clearance design and is approved to be framed in with combustible materials (up to the edge of the appliance). A drywall lip at the top of the fireplace is provided to facilitate installation.

Clearances	
Bottom	0 inches - 0 mm
Top (to mantel)	0 inches - 0 mm
Top (to ceiling)	0 inches - 0 mm
Sides	0 inches - 0 mm
Back	0 inches - 0 mm
Floor	0 inches - 0 mm
Table 2	

**Mantel Clearance:** Combustible and Non-combustible mantels may be installed at any height above the top of the face of fireplace.

**Hearth Protection:** A hearth is not mandatory, but it is recommended for aesthetic purposes. Secure the hearth extension to the floor to prevent possible shifting. Do not block the airflow beneath the appliance (read the following WARNING).

**WARNING**

**This appliance is mounted on rubber feet to ensure adequate air circulation beneath fireplace. Do not block airflow at the bottom air intakes.**

## PRE-INSTALLATION

### Before You Start

Check appliance for any concealed damage.

## DETAILED INSTALLATION STEPS

1. Complete the framing opening to the dimensions specified in **Figures 2 and 3**.
2. Prepare the connections to power source:  
**120 Volt Connection Using Pre-Wired Power Cord** - Locate the power cord on the left side of the unit and connect it to the outlet installed during the framing (see **Figures 2 and 3**). Verify that the power to the receptacle is off.

## Hard wired installation:

Ensure that there is a minimum of 8" of the service cable for connection to the junction box on the fireplace.

- Loosen four screws to remove the junction box cover plate.
- Disconnect and remove the 120 Volt power cord from the fireplace wires.
- Position the fireplace into the framed-in opening. Attach fireplace to frame as shown in **Figure 10, Page 9**.
- Complete the wiring to the fireplace as shown on **Page 11**.
- Place all wire connectors inside the junction box.
- Attach junction box plate with provided screws.

**240 Volt Connections** - Ensure that there is a minimum of 8" of the service cable for connection to the junction box on the fireplace.

- Loosen four screws to remove the junction box cover plate.
- Disconnect and remove the 120 Volt power cord from the fireplace wires.
- Position the fireplace into the framed-in opening. Attach fireplace to frame as shown in **Figure 10, Page 9**.
- Complete the wiring to the fireplace as shown on **Page 12**.
- Place all wire connectors inside the junction box.
- Attach junction box cover plate with screws. The fireplace wires L1, L2, N, N1 and G are attached to the rear of the junction box cable clamp for easy access.


3. Wire a dedicated, properly fused circuit with an Amp rating for the appropriate voltage (120 V - 15 Amps or 240 V - 20 Amps). A dedicated circuit is required to prevent overloading a house circuit in cases of having multiple appliances on the same circuit. Use an outlet that is protected by a ground fault circuit interrupter where required by electrical code.
4. Perform a function test. See *Manual Control Panel Operation* on **Page 7** and *Remote Control Operation* on **Page 8**.

ELECTRICAL CONNECTIONS

Refer to the electrical diagrams on *Pages 11-13*.

**WARNING**

Electrical wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to individuals.

**IMPORTANT**

Any electrical re-wiring of this appliance must be done by a qualified electrician.

**WARNING**

Do not use this fireplace if any part of it has been underwater. Immediately call a qualified service technician to inspect the fireplace and replace any part of the electrical system which has been under water.

FINAL FINISHING

It is recommended to fully finish the wall enclosure facing prior to installing the fireplace.

*NOTE: The maximum finished facing material thickness is 2.5"*

Hearth

An aesthetically pleasing fireplace hearth can be installed, if desired (see hearth protection on *Page 6*).

BREAK-IN PERIOD

During the first few initial uses of this heater, there may be a release of a slight, harmless odor. This odor is a normal occurrence caused by the initial heating of the internal heating elements and should not reoccur.

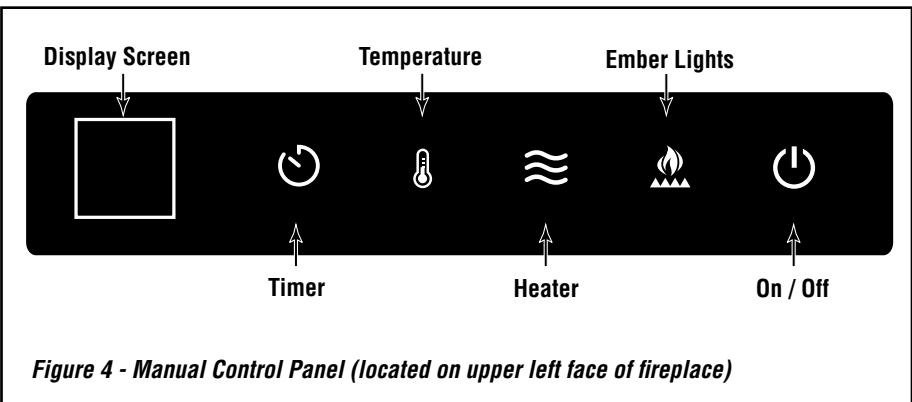
MANUAL CONTROL PANEL OPERATION  
(refer to *Figure 4*)

Once this appliance has been properly installed and connected to the power supply as defined in this manual, it is ready to operate.






*NOTE: Ensure the circuit breakers for the power supply are turned on.*

This appliance can be operated either from the manual control panel (see *Figure 4*) or by using the remote control.

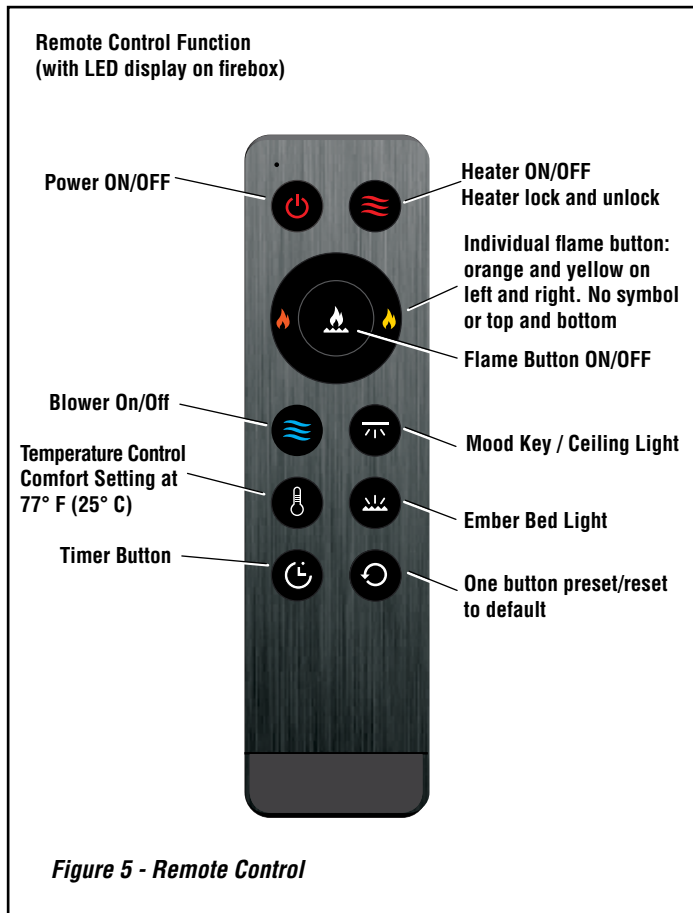
The manual controls are located on the top left of the fireplace (see *Figure 4*).



*Figure 4 - Manual Control Panel (located on upper left face of fireplace)*

Control Panel Operation		
Power		Turns the appliance on / off
Heater Control		Turns the heater on / off • Heat Lock & Unlock <i>NOTE: Heater function can be disabled / enabled by holding the button for 5s. When the heater function is disabled, "LO" will be displayed.</i>
Temperature Control		Adjusts the target temperature to control the heater • Hold button to change between C and F • Off = "- -" on the display. This setting disables the thermostat • F temperatures: 64 – 82 in increments of 2 degrees F • C temperatures: 18-27 in increments of 1 degree C <i>NOTE: When setting is °C or °F, the temperature control is OFF. Holding the button for 5s will switch the temperature from °C to °F and vice versa.</i>
Timer Control		Enables a timer function to turn off the appliance • Off = "- -" on the display • 30 min • 1 – 8 hours in increments of 1 hour
Lights		Turns on or off all lights <i>Note: Individual lights can be controlled by the remote.</i>
Table 3		

## REMOTE CONTROL OPERATION:



Remote Control Operation		
Power		Turns the appliance on / off
Heater Control		Turns the heater on / off <ul style="list-style-type: none"> <li>Heat Lock &amp; Unlock can be toggled by holding the Heater Control button.</li> </ul> <b>NOTE: Heater function can be disabled / enabled by holding the button for 5s. When the heater function is disabled, "LO" will be displayed</b>
Temperature Control		Adjusts the target temperature to control the heater <ul style="list-style-type: none"> <li>(button hold to change between C and F with F being the factory default)</li> <li>Off = "--" on the display. This setting disables the thermostat</li> <li>F temperatures: 64 – 82 in increments of 2 degrees F</li> <li>C temperatures: 18-27 in increments of 1 degree C</li> </ul> <b>NOTE: When setting is °C or °F, the temperature control is OFF. Holding the button for 5s will switch the temperature from °C to °F and vice versa.</b>
Timer Control		Enables a timer function to turn off the appliance <ul style="list-style-type: none"> <li>Off = "--" on the display</li> <li>30 min</li> <li>1 – 8 hours</li> </ul>
Flame		Turns on or off flame lights
Flame Yellow		Controls Yellow lights <ul style="list-style-type: none"> <li>Off</li> <li>Level 1 brightness</li> <li>Level 2 brightness</li> <li>Level 3 brightness</li> <li>Level 4 brightness</li> </ul>
Flame Orange		Controls Orange lights <ul style="list-style-type: none"> <li>Off</li> <li>Level 1 brightness</li> <li>Level 2 brightness</li> <li>Level 3 brightness</li> <li>Level 4 brightness</li> </ul>
Ceiling Lights		On / Off <ul style="list-style-type: none"> <li>Colored Lights</li> </ul>
Ember Lights		Controls Ember Lights <ul style="list-style-type: none"> <li>Off</li> <li>Level 1</li> <li>Level 2</li> <li>Level 3</li> <li>Level 4</li> <li>Flicker Mode</li> </ul>
Blower		Blower Only (no heat) - On / Off
One button preset		<ul style="list-style-type: none"> <li>Use all preset lighting settings saved in memory</li> <li>Button hold saves current setting to new default</li> </ul> <b>NOTE: Press and hold for 3 seconds to save 1 setting of the flame LEDs</b>

**Table 4**



## FIREPLACE INSTALLATION AND FINISHING

1. Remove the top glass cover held in place by 2 magnets (see **Figure 6**).



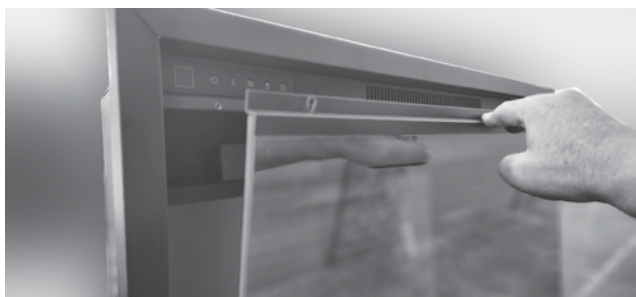
**Figure 6 - Remove Top Glass Cover**

2. While supporting the glass door in place to prevent it from falling, remove the 2 screws securing the glass door frame to the appliance (see **Figure 7**).



**Figure 7 - Remove Two Screws Securing Glass**

3. While supporting the glass door in place to prevent it from falling, tilt the top of the glass forward as shown (see **Figure 8**).



**Figure 8 - Tilt Glass Forward**

4. Remove both side panels, the left and right interior side panels by removing the screw located at the top of the panel (see **Figure 9**). Set panels aside in a safe place to be reinstalled.



**Figure 9 - Remove Side Panels**

5. With the appliance placed into position, secure the four installation tabs to the framing with four screws. Bend the tabs as necessary to ensure all four connection points are holding the appliance securely to the framing (see **Figure 10**).
6. Reinstall the side panels, glass, and top glass cover.



**Figure 10 - Secure Fireplace to Framing**

## MAINTENANCE

This appliance has been designed to provide many years of trouble-free service. The components that will need to be serviced have been kept to a minimum. Periodic dusting of the fireplace is all that should be required.

### CAUTION

**Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.**

### WARNING

**When cleaning the fireplace, the fireplace must be cool.**

## CLEANING THE GLASS ENCLOSURE PANEL

Over time the front glass panel may become dirty or dusty. Dust can be removed by lightly rubbing the glass surface with a clean, lint free cloth or paper towel. To remove fingerprints or other marks, use a damp cloth with a good quality household glass cleaner. The front glass panel should be completely dried with a clean, lint free cloth or paper towel.

### CAUTION

**Do not use abrasive cleaners on the glass panel. Do not spray liquids directly onto any surface of the fireplace.**

### WARNING

**An authorized service representative should perform any other servicing.**

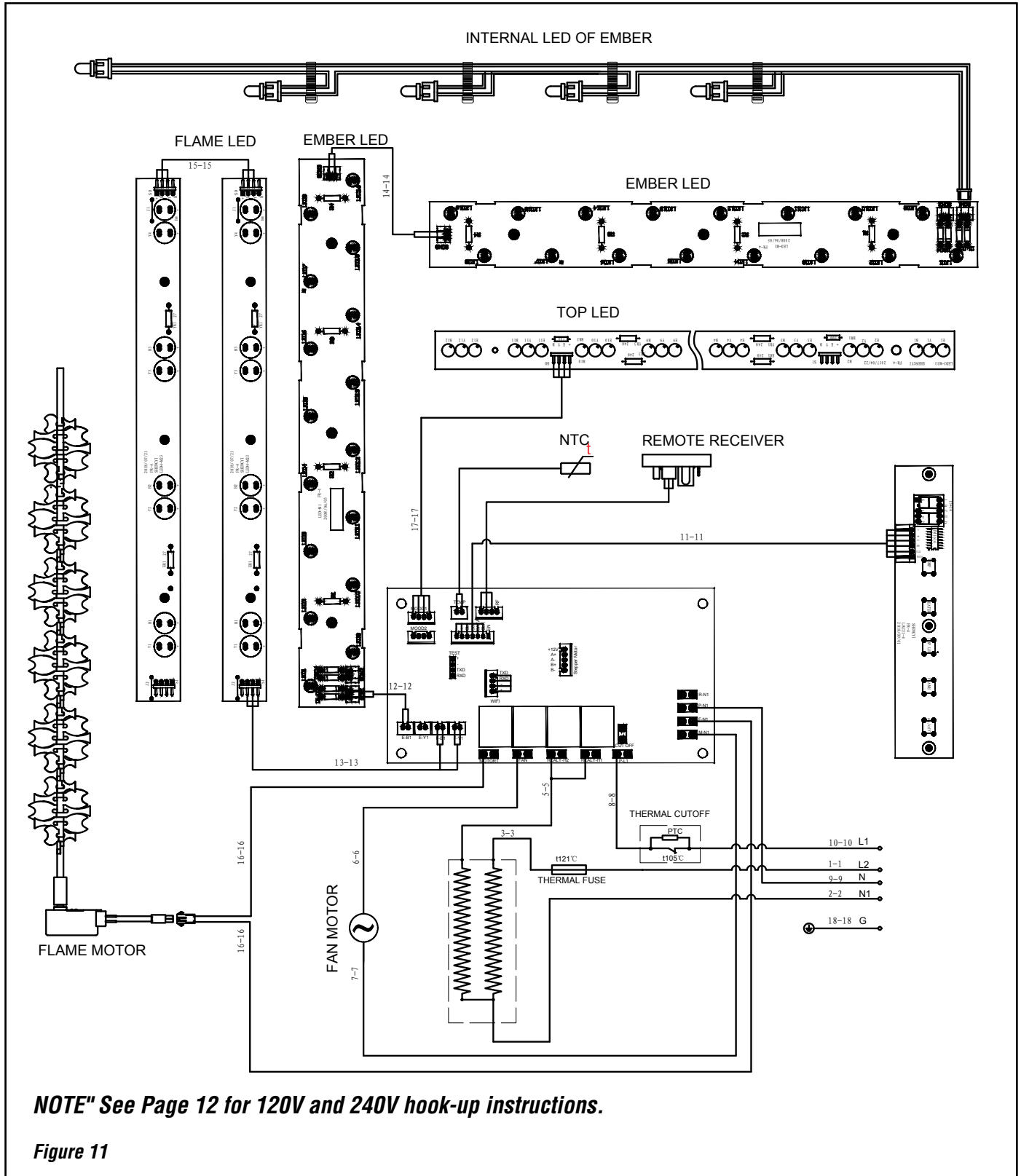
### CAUTION

**Handle glass very carefully to prevent accidental breakage.**

## WIRING DIAGRAM

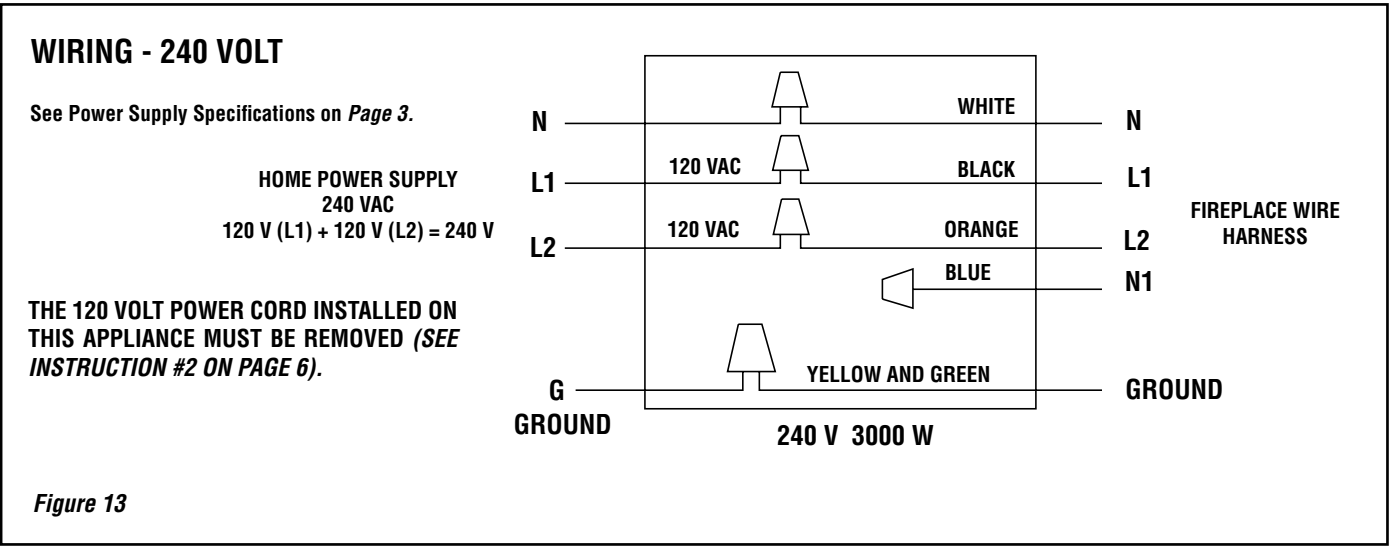
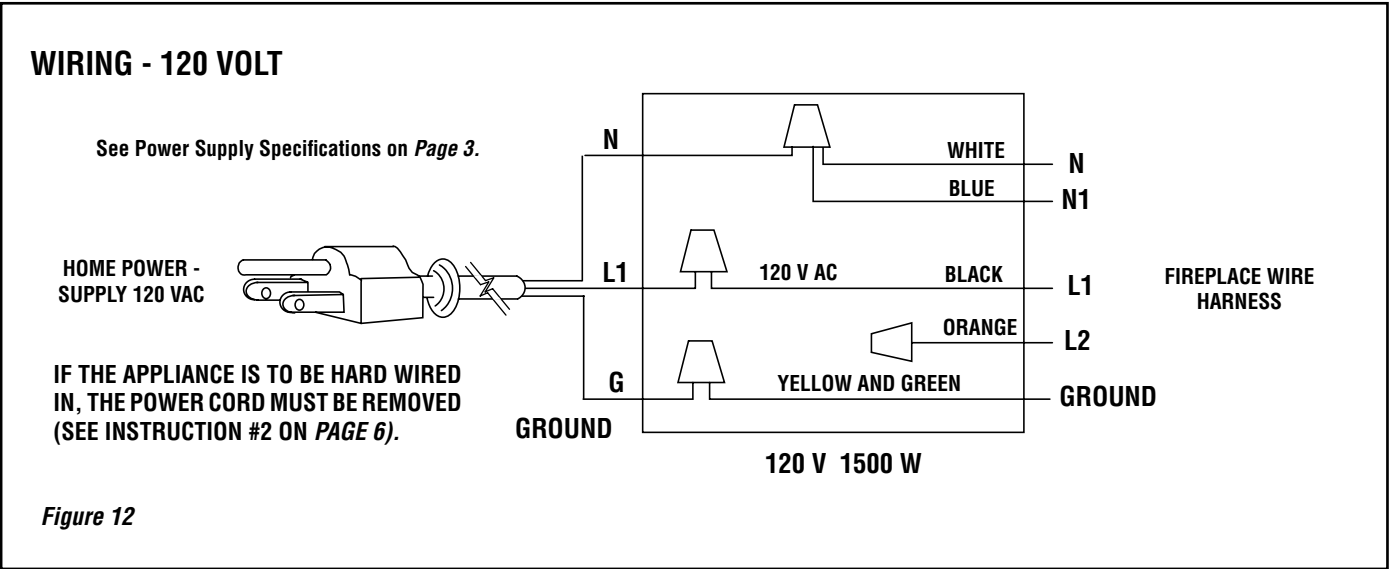
Wiring diagrams are provided here for reference purposes only. This information is also provided on schematics attached directly to the appliance.

**CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS APPLIANCE OPERATION.**



WIRING DIAGRAM (CONTINUED)

CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS APPLIANCE OPERATION.





**WARNING**






Do not install or operate this fireplace through a switch wired in the 120 VAC or 240 VAC circuits.

## TROUBLESHOOTING

Symptom	Possible Causes	Who Performs Corrective Action	Corrective Action
1. Fireplace turns off and will not turn on.	Fireplace has overheated.	Homeowner	The appliance is protected with a safety device to prevent it from overheating. If the fireplace should overheat, a thermal switch will disconnect power to the unit and will not come back on without being reset. Reset it by turning the main power switch off and waiting 10 minutes then turning it back on. If the thermal switch continues to trip repeatedly contact a qualified service technician.
2. Flame is fixed (unmoving).	Wiring may be loose or the flame motor may be defective.	Turn the unit on and off. If the problem persists, consult a Qualified Service Technician.	Inspect all wiring for loose connections. If the wire connections are good, install replacement.
3. Flame sputters.	Flame motor is defective.	Turn the unit on and off. If the problem persists, consult a Qualified Service Technician.	Install replacement.
4. Remote control does not work.	Low batteries. Unit switch and/or wall thermostat in "on" position.	Homeowner	Replace AA batteries in remote control. If problem persists, there may have been a loss of power to the unit as a possible result from a power failure (i.e. Breaker tripped).  Turn off main power on/off switch ( <i>see Figure 4, Page 7</i> ).
5. Circuit breaker trips or fuse blows when the unit is turned on.	Improper circuit current rating.	Qualified service technician	Check the house circuit to ensure it is on a dedicated circuit with proper amp. Rating. If the circuit breaker continues to trip (or blown fuses), inspect wiring for a loose connection or a dead short. Repair or replace wiring and/or connectors as necessary.

## REPLACEMENT PARTS - MODEL IHPET2036, 36" ELECTRIC FIREPLACES, CAT. NO. F5114

DESCRIPTION	Cat. No.	Qty	ITEM
Blower Heater Element	F5123	1	
Log Assembly	F5127	1	
Remote Control	F5121	1	
Front Glass	F5126	1	
Circuit Board	F5122	1	
Control Panel Board	F5155	1	
Control Panel Buttons	F5156	1	

DESCRIPTION	Cat. No.	Qty	ITEM
Motor 120V/15/18RPM	F5124	1	
Flame LED Light	F5153	1	
Ember Bed LED Light	H9106	1	
Top LED Light	F5154	1	
Remote Receiver	H8232	1	
Top Glass Cover	F5125	1	
Left Interior Panel	F5128	1	
Right Interior Panel	F5129	1	

### WARNING

Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

### AVERTISSEMENT

Risque de dommages ou de blessures si les pièces ne sont pas installées conformément à ces schémas et ou si des pièces autres que celles spécifiquement approuvées avec cet appareil sont utilisées.

### WARNING

Never use substitute materials. Use of non-approved parts can result in poor performance and safety hazards.

#### PRODUCT REFERENCE INFORMATION

Please contact your IHP dealer for any questions or concerns. For the number of your nearest dealer, contact us at [IHP.us.com](http://IHP.us.com).

**INNOVATIVE HEARTH PRODUCTS**  
1769 East Lawrence Street  
Russellville, AL 35654  
visit us at [IHP.us.com](http://IHP.us.com)

# Innovative Hearth Products Electric Fireplace Limited One Year Warranty

## THE WARRANTY

Innovative Hearth Products Limited One Year Warranty ("IHP") warrants your electric fireplace, appliance or insert ("Product") to be free from defects in materials and workmanship at the time of manufacture. The product body, blower and circuit board, if applicable, carry the Limited One Year Warranty. After installation, if covered components are found to be defective in materials or workmanship during the Limited One Year Warranty period and while the Product remains at the site of the original installation, IHP will, at its option, repair or replace the covered components. If repair or replacement is not commercially practical, IHP will, at its option, refund the purchase price or wholesale price of the IHP Product, whichever is applicable. IHP will also pay IHP prevailing labor rates, as determined in its sole discretion, incurred in repairing or replacing such components. THERE ARE EXCLUSIONS AND LIMITATIONS to this Limited One Year Warranty as described herein.

## COVERAGE COMMENCEMENT DATE

Warranty coverage begins on the date of purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the Product by an independent IHP dealer/distributor, whichever occurs earlier. The warranty shall commence no later than 24 months following the date of product shipment from IHP, regardless of the installation or occupancy date.

## EXCLUSIONS AND LIMITATIONS

This Limited One Year Warranty applies only if the Product is installed in the United States or Canada and only if operated and maintained in accordance with the printed instructions accompanying the Product and in compliance with all applicable installation and building codes and good trade practices.

This warranty is non-transferable and extends to the original owner only. The Product must be purchased through a listed supplier of IHP and proof of purchase must be provided. The following do not carry a Limited One Year Warranty but are warranted as follows:

- Glass components** – Replacement for 90 days from the date of installation
- Accessories & doors** – Repair or replacement for 90 days from the date of installation
- Light bulbs, LED strips & batteries** – Replacement for 90 days from the date of installation for defects in material and workmanship only
- Remote control** – Repair or replacement for one year from the date of installation
- Labor coverage** – Prevailing IHP labor charges apply for the warranty period of the component

**Parts not otherwise listed carry a 90 day warranty from the date of installation.**

**Whenever practicable, IHP will provide replacement parts, if available, for a period of 10 years from the last date of manufacture of the Product.**

IHP will not be responsible for: (a) damages caused by normal wear and tear, accident, riot, fire, flood or acts of God; (b) damages caused by abuse, negligence, misuse, or unauthorized alteration or repair of the Product affecting its stability or performance (The Product must be subjected to normal use. All precautions and warnings as described in the instruction/owner's manual must be followed.); (c) damages caused by failing to provide proper maintenance and service in accordance with the instructions provided with the Product; (d) damages, repairs or inefficiency resulting from faulty installation or application of the Product.

This Limited One Year Warranty covers only parts and labor as provided herein. In no case shall IHP be responsible for materials, components or construction which are not manufactured or supplied by IHP or for the labor necessary to install, repair or remove such materials, components or construction. Additional utility bills incurred due to any malfunction or defect in equipment are not covered by this warranty. All replacement or repair components will be shipped F.O.B. from the nearest stocking IHP factory.

## LIMITATION ON LIABILITY

It is expressly agreed and understood that IHP's sole obligation and the purchaser's exclusive remedy under this warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified herein.

In no event shall IHP be liable for any incidental or consequential damages caused by defects in the Products, whether such damage occurs or is discovered before or after repair or replacement, and whether such damage is caused by IHP's negligence. IHP has not made and does not make any representation or warranty of fitness for a particular use or purpose, and there is no implied condition of fitness for a particular use or purpose.

IHP makes no expressed warranties except as stated in this Limited One Year Warranty. The duration of any implied warranty is limited to the duration of this expressed warranty.

No one is authorized to change this Limited One Year Warranty or to create for IHP any other obligation or liability in connection with the Product. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The provisions of this Limited One Year Warranty are in addition to and not a modification of or subtraction from any statutory warranties and other rights and remedies provided by law.

## INVESTIGATION OF CLAIMS AGAINST WARRANTY

IHP reserves the right to investigate any and all claims against this Limited One Year Warranty and to decide, in its sole discretion, upon the method of settlement.

To receive the benefits and advantages described in this Limited One Year Warranty, the appliance must be installed and repaired by a licensed contractor approved by IHP.

Contact IHP at the address provided herein to obtain a listing of approved dealers/distributors. **IHP shall in no event be responsible for any warranty work done by a contractor that is not approved without first obtaining IHP's prior written consent.**

## HOW TO REGISTER A CLAIM AGAINST WARRANTY

In order for any claim under this warranty to be valid, you must contact the IHP dealer/distributor from which you purchased the product. If you cannot locate the dealer/distributor, then you must notify IHP in writing. IHP must be notified of the claimed defect in writing within 90 days of the date of failure. Notices should be directed to the IHP Warranty Department at 1769 East Lawrence Street; Russellville, AL 35654 or visit our website at [WWW.IHP.US.COM](http://WWW.IHP.US.COM).

Record the following important information about your appliance:

Appliance model number	
Appliance serial number	
Date appliance was Installed	
Dealer name	

Innovative Hearth Products (IHP) reserves the right to make changes at any time, without notice, in design, materials, specifications, and prices, and also to discontinue colors, styles, and products. Consult your local distributor for fireplace code information.

